



2024 ARLA ACHIEVEMENT AWARDS

Awards Timeline

January 2, 2024 – Nomination criteria sent out to all members. This will be sent out weekly

February 29, 2024 – Nomination Deadline at noon

March 6, 2024 – Judging Begins

March 15, 2024 – Judging Completed & finalists approved

March 25, 2024 – Awards Ordered and engraved & Nominees contacted

May 9, 2024 – Awards Reception at Luncheon

Eligibility

Only members of the Alberta Residential Landlord Association are eligible to submit award nominations.

Award Categories

The following awards are open for nominations in 2024:

1. Property Manager of the Year
2. Senior Leadership of the Year
3. Site Employee of the Year
4. Rental Housing Provider of the Year
5. Rental Housing Provider of the Year under 250 units
6. Not for profit Housing Provider of the Year
7. Rental Development of the Year
8. Renovation Project of the year under \$250,000
9. Renovation Project of the year – Over \$250,000
10. Preferred Service Member of the year
11. Rental Industry Rookie of the Year!

Notes:

- ARLA reserves the right to refine the awards in the event of a small or large number of nominations.

Application Process

All nominations must be submitted through ARLA Office email to donna@albertalandlord.org

****Please note that the nominator is not disclosed at the event.**

Annual Awards Program

To celebrate the success and professionalism of our members in the rental housing industry, the Alberta Residential Landlord Association is proud to present the ARLA Achievement Awards. These awards are an opportunity to recognize the rental housing and service providers of all shapes and sizes who are committed to providing high quality service.

Property Manager of the Year

The Property Manager of the Year Award recognizes an individual who is professional, engaged, and demonstrates excellence in everything they do. This person effectively manages their portfolio, staff and budgets while ensuring a high level of resident satisfaction. The person exceeds expectations and contributes to the success of his/her building, team, and company. This person is engaged in the day-to-day operations and management of a portfolio of units.

Award Questions

1. Nominee name, title and company name, email address
2. Contact information for nominator
3. How long has the nominee worked in the rental housing industry
4. Please summarize the nominee's job description, including main responsibilities
5. How many units/sites is the nominee responsible for. How many people do they supervise
6. Over the past year, how has the nominee exceeded expectations and contributed to the success of their building/team/company
7. Please provide an overall statement describing why the nominee is worthy of this award
8. If applicable, describe any innovative ideas, actions, or plans that the nominee was instrumental in facilitating and/or leading
9. Please provide photos that help tell this applicants story if possible as well as education highlights and google or other reviews

* Nominees must be currently employed with the company to be eligible.

Senior Leadership of the Year

The Senior Leadership of the Year Award recognizes an individual who is professional, engaged, and demonstrates excellence. They are well respected in their place of employment and in the industry. This person exemplifies Leadership and has made significant impacts in their role including mentoring and recruiting of new and existing staff. They are well rounded in all aspects of the industry including Financial and Operations.

Award Questions

1. Nominee name, title and company name, email address
2. Contact information for nominator
3. How long has the nominee worked in the rental housing industry
4. Please summarize the nominee's job description, including main responsibilities
5. How many people do they supervise
6. Over the past year, how has the nominee exceeded expectations and contributed to the success of their building/team/company
7. Please provide an overall statement describing why the nominee is worthy of this award
8. If applicable, describe any innovative ideas, actions, or plans that the nominee was instrumental in facilitating and/or leading
9. Please provide photos that help tell this applicants story if possible as well as education highlights and google or other reviews

* Nominees must be currently employed with the company to be eligible.

Site Employee of the Year

The Site Employee of the Year Award recognizes a person who demonstrates professionalism, is customer service oriented, engaged, and demonstrates excellence. This person ensures a high level of resident satisfaction in the job they perform. Leasing Agents, maintenance personnel, cleaners, on site managers, chefs, etc. are examples for this award.

Award Questions

1. Nominee name, title and company name, email address
2. Contact information for nominator
3. How long has the nominee worked in the rental housing industry
4. Please summarize the nominee's job description, including main responsibilities
5. How many units is the nominee responsible for. How many people do they supervise if any
6. Over the past year, how has the nominee exceeded expectations and contributed to the success of their building/team/company
7. Please provide an overall statement describing why the nominee is worthy of this award
8. Please provide photos that help tell this applicants story if possible as well as education highlights and google or other reviews

* The nominee must be currently employed in a role related to rental operations, maintenance, cleaning, leasing, sales, etc.

Rental Housing Provider of the Year

The Rental Housing Provider of the Year recognizes an ARLA Member who demonstrates commitment to excellence, education and professionalism in all aspects. They are an outstanding rental housing provider who or which has demonstrated leadership, initiative, and dedication to the success of their operations, communities, and the industry as a whole.

Nominations are open to companies and individual landlords or property managers of all sizes.

Award Questions

1. Rental housing provider name and location
2. Contact information for nominator including email address
3. Number of units in entire portfolio
4. What has set the rental housing provider apart from others
5. Achievements& accomplishments – these can be reviews/photo's/education highlights/testimonials etc. What makes the achievement or initiative exceptional
6. How was the achievement or initiative planned and executed? How was success measured
7. Please describe any challenges that were faced along the way and how they were overcome
8. Please describe how the rental housing provider impacted the community, industry, residents
9. Nominations should endeavour to communicate how the rental housing provider has strengthened or contributed to the community, reduced environmental impacts, pivoted in the face of change, supported residents, or other accomplishments that demonstrate competence, leadership, and initiative
10. Please submit reviews/testimonials/photos where applicable

* Accomplishments, initiatives, and/or innovations must have taken place between January 2023 to current.

Rental Housing Provider of the Year under 250 units

The Rental Housing Provider of the Year recognizes a company that has less than 250 units and has demonstrated good customer service, initiative, and commitment to their tenants and community.

They are an outstanding rental housing provider who or which has demonstrated dedication to the success of their operations, communities, and the industry as a whole.

Nominations are open to companies and individual landlords or property managers.

Award Questions

1. Rental housing provider name and location
2. Contact information for nominator and email address
3. Number of units in portfolio
4. What has set the rental housing provider apart from others
5. Achievement or initiatives
6. Describe any achievements or initiatives and how these were planned and executed? How was success measured
7. Please describe any challenges that were faced along the way and how they were overcome
8. Please describe how the rental housing provider impacted the community, industry, residents, or environment
9. Nominations should endeavour to communicate how the rental housing provider has strengthened or contributed to the community, reduced environmental impacts, pivoted in the face of change, supported residents, or other accomplishments that demonstrate competence, leadership, and initiative
10. If you would like, please submit reviews/testimonials/photos

*Accomplishments, initiatives, and/or innovations must have taken place between January 2023 to current.

Not for Profit Housing provider of the year

The Not-for-profit Housing Provider of the Year recognizes an ARLA Member for their outstanding efforts, vision and advocacy to deliver transformative change within their organizations and across the sector, inspiring the growth and progress of affordable housing throughout the Alberta.

The organization holds itself to high standards in its operations and relationships with those it serves. Providing community housing in a way that focuses on inclusion and integration of people from all socioeconomic backgrounds. The organization empowers, creates safety and belonging, ensures stability and equity in housing and in turn buildings healthy communities and families.

Award Questions

1. Housing provider name and location
2. Contact information for nominator, email address
3. Number of units in portfolio (broken into type would be great)
4. What has set the not-for-profit housing provider apart from others
5. Achievements& accomplishments – these can be reviews/photo's/education highlights/testimonials etc. What makes the achievement or initiative exceptional
6. How was the achievement or initiative planned and executed? How was success measured
7. Please describe any challenges that were faced along the way and how they were overcome
8. Please describe how the not-for-profit housing provider impacted the community, industry, residents, or environment
9. Nominations should endeavour to communicate how the not-for-profit housing provider has strengthened or contributed to the community, reduced environmental impacts, pivoted in the face of change, supported residents, or other accomplishments that demonstrate competence, leadership, and initiative
10. Please submit reviews/testimonials/photos where applicable

* Accomplishments, initiatives, and/or innovations must have taken place between January 2023 to current.

New Rental Development project of the year

The New Rental Development Project of the Year recognizes a company which has developed a new rental housing project that demonstrates excellence and quality. The entries will be judged on the overall design and quality of the project and consideration will be given to creativity, curb appeal, amenities, environmental quality, use of space and functionality.

Award Questions

1. Rental housing provider name and location
2. Location of project including photo's
3. Contact information for nominator, email address
4. Type of building/# of units/amenities/comm areas
5. What year was it completed or what stage is it at
6. Please describe the rationale for picking the location
7. Please describe systems or practices used to decrease the environmental footprint of the development
8. What are the best features of the development
9. What makes the development worthy of this award
10. Are there any innovative technologies, programs, or services integrated into the development
11. Is there a specific aspect or area of the development that the company is most proud of
12. Please submit reviews/testimonials/photos where applicable

*The project or project phase must have been underway in 2023 and completed or near completion to current.

Renovation Project of the Year – under \$250,000

The Rental Renovation Award under \$250,000 recognizes a company who demonstrated excellence in enhancing the appeal of the lobby, exterior, common areas or suites of the property and/or changes to benefit the property. Entries will be judged on the visual appeal based on a comparison of the before and after of the space, layout and aesthetics.

Award Questions

1. Rental housing provider name and location
2. Location of project including photo's
3. Contact information for nominator, email address
4. Type of building/# of units/nature of renovation (suites, common areas, entire building)
5. What stage is the renovation at
6. Please describe the rationale for this renovation
7. What are the best features of the renovation
8. What makes the renovation worthy of this award
9. Are there any innovative technologies, programs, or services integrated into the renovation
10. Is there a specific aspect or area of the renovation that the company is most proud of
11. Please submit reviews/testimonials/photos where applicable

*The project or project phase must have been underway in 2023 and completed or near completion to current.

Rental Renovation over \$250,000 of the year

The Rental Renovation Award over \$250,000 recognizes a company who demonstrated excellence in enhancing the appeal of the lobby, exterior, common areas or suites of the property and/or changes to benefit the property. Entries will be judged on the visual appeal based on a comparison of the before and after of the space, layout and aesthetics.

Award Questions

1. Rental housing provider name and location
2. Location of project including photo's
3. Contact information for nominator, email address
4. Type of building/# of units/nature of renovation (suites, common areas, entire building)
5. What stage is the renovation at
6. Please describe the rationale for this renovation
7. What are the best features of the renovation
8. What makes the renovation worthy of this award
9. Are there any innovative technologies, programs, or services integrated into the renovation
10. Is there a specific aspect or area of the renovation that the company is most proud of
11. Please submit reviews/testimonials/photos where applicable

*The project or project phase must have been underway in 2023 and completed or near completion to current.

Preferred Service Member of the Year

The Preferred Service Member of the Year Award recognizes individuals or companies that show continual and exceptional customer service. This would include involvement and support for the Association by attending events, sponsorship and volunteering. The award recognizes individuals that provide value to not only the industry but to the community as a whole.

Award Questions

1. Name and location of member company
2. Contact information for nominator
3. Nominations should endeavour to communicate how they have assisted and impacted the rental housing industry. Should also communicate their strengths, community involvement, dealing with the impact of change, or other accomplishments that demonstrate competence, customer service and initiative.
4. What makes this company stand out with respect to customer service.
5. Please tell us why this company is worthy of this award.
6. If you would like, please submit reviews/testimonials/photos.

* Accomplishments, initiatives, and/or innovations must have taken place between January 2023 to current.

Rental Industry Rookie of the Year!

The Rental Industry Rookie of the Year Award recognizes a person who is less than 2 years in the industry and has shown great strides, energy, enthusiasm and dedication to the Rental Industry. They demonstrate professionalism and excellence in everything they do. This employee is someone who regularly exceeds expectations. This can be a leasing agent, accountant, property administrator, marketing person, maintenance, property manager, etc. They are that employee that has stepped up and shown passion for the Rental Industry.

Award Questions

1. Nominee name, title and company name, address, and Contact information for nominator
2. How long has the nominee worked in the rental housing industry.
3. Please summarize the nominee's job description, including main responsibilities.
4. Over the past year, how has the nominee exceeded expectations and demonstrated their dedication to the industry.
5. Please provide an overall statement describing why the nominee is worthy of this award.
6. Describe any innovative ideas, actions, activities, or plans that the nominee has participated in involving the Rental Industry.
7. Please provide photos that help tell this applicants story if possible as well as education highlights and google or other reviews.

* Nominees must be currently employed with the company to be eligible.