



2023 ARLA ACHIEVEMENT AWARDS

Awards Timeline

January 2, 2023 – Nomination criteria sent out to all members.

February 28, 2023 – Nomination Deadline at noon

March 6, 2023 – Judging Begins

March 13, 2023 – Judging Completed & finalists approved

March 27, 2023 – Awards Ordered and engraved & Nominees contacted

May 12, 2023 – Awards Reception at Luncheon

Eligibility

Only members of the Alberta Residential Landlord Association are eligible to submit award nominations.

Award Categories

The following awards are open for nominations in 2023:

1. Property Manager of the Year
2. Site Employee of the Year
3. Rental Housing Provider of the Year
4. Rental Development/Renovation Project of the Year
5. Small Rental Housing Provider of the Year
6. Preferred Service Member of the year
7. Renovation Project of the year – Under \$100,000
8. Rental Industry Rookie of the Year!

Notes:

- ARLA reserves the right to refine the awards in the event of a small or large number of nominations.

Application Process

All nominations must be submitted through ARLA Office email to donna@albertalandlord.org

****Please note that the nominator is not disclosed at the event.**

Annual Awards Program

To celebrate the success and professionalism of our members in the rental housing industry, the Alberta Residential Landlord Association is proud to present the ARLA Achievement Awards. These awards are an opportunity to recognize the rental housing and service providers of all shapes and sizes who are committed to providing high quality service.

Property Manager of the Year

This award recognizes a property manager nominated by their employer as someone who is professional, engaged, and demonstrates excellence in everything they do. The manager is someone who regularly exceeds expectations and contributes to the success of his/her building, team, and company.

Award Questions

1. Nominee name, title and company name, address, and city
2. Contact information for nominator
3. How long has the nominee worked in the rental housing industry.
4. Please summarize the nominee's job description, including main responsibilities.
5. How many units is the nominee responsible for. How many people do they supervise.
6. Over the past year, how has the nominee exceeded expectations and contributed to the success of their building/team/company.
7. Please provide an overall statement describing why the nominee is worthy of this award.
8. If applicable, describe any innovative ideas, actions, or plans that the nominee was instrumental in facilitating and/or leading.
9. Please provide photos that help tell this applicants story if possible.

* Nominees must be currently employed with the company to be eligible.

Site Employee of the Year

This award recognizes an employee nominated by their employer as someone who is professional, customer service oriented, engaged, and demonstrates excellence in everything they do. This employee is someone who regularly exceeds expectations and contributes to the success of his/her building, team, and company. Leasing Agents, maintenance personnel, cleaners, on site managers etc. are examples for this award.

Award Questions

1. Nominee name, title and company name, address and city
2. Contact information for nominator
3. How long has the nominee worked in the rental housing industry.
4. Please summarize the nominee's job description, including main responsibilities.
5. How many units is the nominee responsible for. How many people do they supervise if any.
6. Over the past year, how has the nominee exceeded expectations and contributed to the success of their building/team/company.
7. Please provide an overall statement describing why the nominee is worthy of this award.
8. Please provide photos that would help tell this applicants story if possible.

* The nominee must be currently employed in a role related to rental operations, maintenance, cleaning, leasing, sales, etc.

Rental Housing Provider of the Year

This award recognizes an outstanding rental housing provider who or which has demonstrated leadership, initiative, and dedication to the success of their operations, communities, and the industry as a whole.

Nominations are open to companies and individual landlords or property managers of all sizes. Nominations should endeavour to communicate how the rental housing provider has strengthened or contributed to the community, reduced environmental impacts, pivoted in the face of change, supported residents, or other accomplishments that demonstrate competence, leadership, and initiative.

Award Questions

1. Rental housing provider name and location
2. Location of achievements/accomplishments
3. Contact information for nominator
4. Number of units in portfolio
5. What is the nature of the achievement or initiative that has set the rental housing provider apart from others.
6. What makes the achievement or initiative exceptional.
7. How was the achievement or initiative planned and executed? How was success measured.
8. Please describe any challenges that were faced along the way and how they were overcome.
9. Please describe how the rental housing provider impacted the community, industry, residents, or environment as a result of the initiative.
10. If you would like, submit up to three testimonial quotes from key stakeholders that were involved and/or impacted.
11. Photo's that recognize this nominee are welcome!

* Accomplishments, initiatives, and/or innovations must have taken place between January 2022 to current.

Rental Development/Renovation Project of the Year

This award recognizes a company which has developed a new rental housing project or has done substantial renovations, that demonstrates excellence, creativity, and quality. The award will be judged on the overall design and quality of the project and consideration will be given to creativity, curb appeal, amenities, environmental quality, use of space and functionality.

Award Questions

1. Rental housing provider name and location
2. Location of project
3. Contact information for nominator
4. Type of building/# of units/nature of renovation (suites, common areas, entire building)
5. If a renovation, what year was the property built.
6. What stage is the development/renovation at.
7. Please describe the rationale for picking the location.
8. Please describe systems or practices used to decrease the environmental footprint of the development.
9. What are the best features of the development/renovation.
10. What makes the development/renovation worthy of this award.
11. What if any, was the cause and effect of this Development/Renovation.
12. Are there any innovative technologies, programs, or services integrated into the development/renovation.
13. Is there a specific aspect or area of the development/renovation that the company is most proud of.
14. Photos that recognize this nominee are encouraged.

*The project or project phase must have been underway in 2022 and completed or near completion to current.

Small Rental Housing Provider of the Year

This award recognizes a small rental housing provider who has less than 250 units and has demonstrated leadership, initiative, and commitment to their tenants and community. Nominations should endeavour to communicate how the rental housing provider has strengthened or contributed to the community, reduced environmental impacts, pivoted in the face of change, supported residents, or other accomplishments that demonstrate competence, leadership, and initiative.

Award Questions

1. Rental housing provider name and location
2. Location of achievements/accomplishments
3. Contact information for nominator
4. Number of units in portfolio
5. What is the nature of the achievement or initiative that has set the rental housing provider apart.
6. What makes the achievement or initiative exceptional.
7. How was the achievement or initiative planned and executed? How was success measured.
8. Please describe any challenges that were faced along the way and how they were overcome.
9. Please describe how the rental housing provider impacted the community, industry, residents, or environment as a result of the initiative.
10. If you would like, please submit up to three testimonial quotes from key stakeholders that were involved and/or impacted.
11. Photos are always welcome.

*Accomplishments, initiatives, and/or innovations must have taken place between January 2022 to current.

Preferred Service Member of the Year

This award recognizes a Service Member company that has demonstrated their commitment, exceptional customer service and expertise to the Association and its members.

Nominations should endeavour to communicate how they have assisted and impacted the rental housing industry. Should also communicate their strengths, community involvement, dealing with the impact of change, or other accomplishments that demonstrate competence, customer service and initiative.

Award Questions

1. Name and location of member company
2. Contact information for nominator
3. How has this company impacted the rental industry.
4. What makes this company stand out with respect to customer service.
5. Please tell us why this company is worthy of this award.
6. Photos are welcome of this company.

* Accomplishments, initiatives, and/or innovations must have taken place between January 2022 to current.

Renovation Project of the Year – under \$100,000

This award recognizes a company which has done renovations to a building that are under \$100,000, that demonstrate creativity and quality for minimal capital outlay. The award will be judged on the overall design, quality and cause and effect of the renovation. Consideration will be given to curb appeal, space and functionality.

Award Questions

1. Rental housing provider name and location
2. Location of project
3. Contact information for nominator
4. Type of building/# of units/nature of renovation (suites, common areas, exterior)
5. What year was the property built.
6. What stage is the renovation at.
7. What are the best features of the renovation.
8. What makes the renovation worthy of this award.
9. Are there any innovative technologies, programs, or services integrated into the renovation.
10. Is there a specific aspect or area of the renovation that the company is most proud of.
11. What if any was the cause and effect of this renovation.
12. Photos that recognize this nominee are encouraged.

*The project or project phase must have been underway in 2022 and completed or near completion to current.

Rental Industry Rookie of the Year!

This award recognizes an employee nominated by their employer who is less than 2 years in the industry and has shown great strides, energy, enthusiasm and dedication to the Rental Industry. They demonstrate professionalism and excellence in everything they do. This employee is someone who regularly exceeds expectations. This can be a leasing agent, accountant, property administrator, marketing person, maintenance, property manager, etc. They are that employee that has stepped up and shown passion for the Rental Industry.

Award Questions

- 1 Nominee name, title and company name, address, and Contact information for nominator
- 2 How long has the nominee worked in the rental housing industry.
- 3 Please summarize the nominee's job description, including main responsibilities.
- 4 Over the past year, how has the nominee exceeded expectations and demonstrated their dedication to the industry.
- 5 Please provide an overall statement describing why the nominee is worthy of this award.
- 6 Describe any innovative ideas, actions, activities, or plans that the nominee has participated in involving the Rental Industry.
- 7 Please provide photos that help tell this applicants story if possible.

* Nominees must be currently employed with the company to be eligible.