



COVID-19 and Your Rental Property

Dear ARLA Members:

Landlords have a responsibility to provide and maintain a safe rental unit and residential property. This means maintaining reasonable cleanliness throughout common areas of the residential property. While regular cleaning is always required, we are in the midst of a public health crisis and ARLA encourages increased vigilance to mitigate the potential risk to tenants and staff. More people are staying home at this time which makes this an even higher priority.

We encourage more frequent cleaning of high traffic areas such as lobbies, elevators and laundry rooms with disinfecting products. Where possible buildings should consider placing alcohol-based hand sanitizer in common areas to promote cleanliness and appropriate signage recommending that residents exercise due diligence should be communicated. Continual communication is a vital piece.

We do not recommend disclosing any personal information to other tenants regarding an individual's status. If directly asked by other residents, about a tenant, only general information should be shared, such as "there is a confirmed case within the building", to protect the privacy of the affected individual. Again, communication to the residents on what they should be doing to remain safe is highly recommended.

In a situation where you are informed that a tenant or occupant of your building has contracted COVID-19, encourage them to contact 811.

If a tenant in your building contracts COVID-19, the health authority for Alberta should reach out to any individuals who may have encountered the infected person to determine the best course of action. They may also contact building management to deal with staff concerns.

Pay attention to your own health and how you are feeling as well. You can call 811 anytime to talk to a nurse and get advice about how you are feeling and what to do next. They have translation services in 130 languages as well.



We encourage our members and everyone to take care and adhere to suggested precautions as advised by Alberta's Health Officials including:

- Wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose, or mouth with unwashed hands
- Avoid close contact with people who are sick, and practice safe distancing
- Instead of shaking hands – bump elbows or use another form of greeting.

To all our members, please be safe and if you need anything please reach out to us.

Thank you.

The Alberta Residential Landlord Association