



Updates from the RTDRS office

Dear ARLA Members:

In order to reduce exposure risk resulting from the spread of COVID-19 and to ensure the health and protection of our clients and colleagues, RTDRS offices are no longer open to the public.

RTDRS is conducting all hearings by telephone. Parties to a previously scheduled in-person hearing will be contacted about the change. Parties wishing to proactively provide their telephone number for an upcoming hearing are asked to call 403-297-8550 and leave a message with their name, case number and telephone number.

RTDRS continues to accept applications through the online eFiling service accessible at this [link](#). Email rtdrs@gov.ab.ca or call 310-0000 for information pertaining to the RTDRS.

Applications for possession or termination of the tenancy agreement will be given priority in the RTDRS hearing schedule. Non-urgent applications, such as for damages or return of the security deposit, are being received, but will not be scheduled for hearing while COVID-19 is being managed.

RTDRS appreciates your cooperation and understanding of these temporary changes to service.

Thank you.

The Alberta Residential Landlord Association